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# Towards a National Workforce Development Strategy for England: a consultation

document, July 2004

- Training and development for role through IPDS
- Types of training broadened
- Fire Service College as a developing Centre of Excellence
- Quality assurance
- > E-learning
- Franchising and Licensing



# Towards a National Workforce Development Strategy for England: a consultation

document, July 2004

- "offer the prospect of a more professional and better managed service"
- Need for regional training strategies
- But also provision of training at national and local levels.



# The role of information management

- Delivery of information retrieval skills
- Licensing and franchising materials
  - Copyright compliance
  - Protection of IPR



## Copyright Compliance

- Role of compliance officer
  - Obtaining and monitoring licences for reuse of information
  - Raising awareness amongst design and delivery teams
  - Providing information and guidance



### Role of FSC as "Guardian for IPDS"

 Integrated Personal Development System has a framework, the National Occupational Standards.

http://www.fireservicecollege.ac.uk/rolemaps/rolemaps.htm

- FSC instrumental in developing the standards and the courses to support development of fire officers to the standards
- NWDS consultation paper envisages a wider role as a course developer, franchiser and licensor



### Protection of IPR

EU Directive 2003/98/EC on the re-use of public sector information. General principle:

"Member States shall ensure that, where the re-use of documents held by public sector bodies is allowed, these documents shall be re-usable for commercial or non-commercial purposes... Where possible, documents shall be made available through electronic means."



## Licences

## Information Fair Trader Scheme principles:

- Openness
- Transparency
- Fairness
- Compliance
- Challenge



## Team Working

- Librarians and information professionals bring their skills & knowledge of information management, organisation, copyright and training
- Fire Officers/Trainers provide expertise to develop the documents and materials for courses to be licensed and franchised
- Sales & Marketing bring public relations and costing skills
- Legal team bring knowledge of drawing up contracts, etc.



## Freedom of Information Act, 2000

- Comes into force 1<sup>st</sup> January 2005
- Applies to all public authorities
- Enquiries can come from anywhere in the world
- Emphasis on providing information
- Exemptions apply
- http://www.hmso.gov.uk/acts/acts2000/20000036.htm



## FOI, cont'd

Enquirers have 2 routes for accessing information:

- An approved publication scheme
   These are available on the authority's website, providing a guide to the types of information an authority publishes
- Direct enquiry in writing to the public authority
   Includes email



## FOI – Answering Requests

### Public authorities:

- Have 20 working days in which to respond to the request
- Are required to help applicants to understand their rights under the Act and to identify the information they want



## FOI – Answering Requests

### Information Sources:

- Publication Scheme
- Business Records
  - Records Management principles
- Information Asset Register
  - Central government only
  - <a href="http://www.inforoute.hmso.gov.uk/inforoute/about\_iar.htm">http://www.inforoute.hmso.gov.uk/inforoute/about\_iar.htm</a>



## Information Asset Register (IAR)

#### **TITLE:** Fire Service College Library Catalogue

**Description:** Database of all the holdings of the Fire Service College Library

and Information Resource Centre

Subject: Fire, Fire Service College, Fire Technology, Fire Prevention, Fire

Safety, Incident Command, Emergency Planning, Arson, Road Traffic Accidents, Hazardous Materials, Building Regulations, Management

Updated: 16/02/2004 matching: fire

#### **TITLE: UK Fire Brigade Addresses**

Description: Database of the UK Fire Brigades with addresses, telephone

and fax numbers, email address and details of the Chief Fire Officer

Subject: UK Fire Service

Updated: 16/02/2004 matching: fire

#### **TITLE: Fire Service College Contracts**

**Description:** Contains details of all the Procurement and Sales contracts

held in the Document Unit of the Fire Service College

**Subject:** Fire Service College, Contracts **Updated:** 26/02/2004 **matching:** fire

#### **TITLE: Fire Service College Procurement Contracts**

Description: Contains details of the tenders received by the Procurement

Unit of the Fire Service College for contracts at the College

Subject: Fire Service College, Procurement, Tenders, Contracts

Updated: 26/02/2004 matching: fire



# The role of information management

- Acquisition
- Organisation Classification
- Search & Retrieval
- Exploitation & Guidance
- Disposal
- Quality Assurance Monitoring



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